



CANAA Breakfast Meeting

Thursday, March 11, 2021
9:00 am to 10:00 am
Virtual Meeting via Zoom

Minutes

Members Present:

Regional Integrated Care
Centre de santé communautaire de l'Estrie
Situation Table
Inspire Community Support Services
S.D.&G. Legal Clinic
Canadian Red Cross
Fem'aide
Sexual Assault Support Services of S.D.G.&A.
Victims/Witness Assistance Program
Big Brothers and Big Sisters

Josée Cotnam
Ivan Labelle
Elyse Lauzon-Alguire
Farhana Meghji
Patti Carson
Shelley Roy
Caroline Brunette
Sharon Ellis-Hamill
Maria Lawrence
Ronald Graham

CANAA Coordinator/Recording Secretary:

Roxanne Regnier

Co-Chairs:

Inspire Community Support Services

Farhana Meghji

Treasurer:

Situation Table

Elyse Lauzon-Alguire

Guest Speaker:

211 – Community Navigation Eastern Ontario

Johanna Bakker

Regrets:

Cornwall Police Service
Individual Survivor
Ministry of the Solicitor General (Probation and Parole)
City of Cornwall - Social Housing Service
York Centre

Patrick Huygen
Elizabeth Gagnon
Lambia Karitsiotis
Chantal Blanchard
Ashley Walker

1. Call to Order / Welcome at 9:03a.m. – Farhana welcomed everyone to the meeting.

2. Roll Call and Round Table Introductions – All present were asked to introduce themselves.

3. Adoption of Agenda

Moved by: Ivan Labelle
Seconded by: Elyse Lauzon-Alguire

It was resolved that the agenda be accepted as presented.

CARRIED.

4. Approval of Minutes

4.1 Minutes from Breakfast Meeting dated January 28, 2021

Moved by: Josee Cotnam

Seconded by: Elyse Lauzon-Alguire

It was resolved that the Minutes of January 28, 2021 be accepted as presented.
CARRIED.

5. Budget (April 1, 2020 – March 11, 2021)

The following was reported by Elyse:

Source	Grant/Income	Revenues Y-T-D	Expenses Y-T-D	Balances
MCCSS (annualized funding)	\$24,813.38	\$24,813.38	\$17,052.75	\$7,760.63
CANAA Bank Account	\$8,846.34 (Opening Balance)	\$2,650.00	\$1,337.50	\$10,158.84

Moved by: Patti Carson

Seconded by: Shelley Roy

It was resolved that the Budget be accepted as presented.
CARRIED.

6. Project Reports

6.1: Exploring Unconscious Bias – Sold Out

7. New Business

7.1: 2021-2022 Breakfast Meeting Dates

Meeting dates will be finalized.

7.2: March 30, 2021- Exploring Unconscious Bias Workshop

It was announced that the workshop was sold out.

7.3: Swag Ideas:

Farhana outlined the options available, which consisted of mask lanyards, hand sanitizer spray, ear buds and flashlights. She also informed everyone at the meeting that the order had been placed.

7.3: Vouchers/Merchandise

Available:

- CANAA pens
- CANAA post it notes
- CANAA calendars
- Grocery cards (\$25 each): 10 remaining
- Gas cards (\$25 each): 8 remaining

- Bus tickets (10-ride sheets): 18 remaining
- Thrift Store cards (\$10 each): 13 remaining

8: Guest Speaker

Johanna Bakker - 211 Community Navigation Eastern Ontario

Johanna shared a presentation and spoke to the committee about 211 services in Ontario.

- 211 Services in Ontario:
 - Public info and referral services
 - Free comprehensive database of community, social, health and related government services in Ontario
- Key Features:
 - Targeted, live and confidential help
 - Free
 - Multilingual (capable of serving more than 150 languages)
 - 24/7
 - Standards-driven
- Components:
 1. Public Inquiry
 - Info and referral services provided over the phone or by chat and email
 2. Database of Resources
 - More than 60,000 services
 - Able to provide information to a caller about another part of the country.
 3. Tracking Caller Needs
 - Capturing the needs of callers as well as the needs that remain unmet after calling 211
 - They will partner with other services to receive the public inquiries regarding the service being offered, to then relay the information, allowing the partners to direct their focus on the actual situations. Such as receiving requests for food hampers on behalf of the United Way or collaborating with Emergency Services.

Shelley Roy inquired as to who is in charge of updating information? Johanna advised that the agency is to contact 211 and provide their current information so that 211 may update it. If someone is aware of another agency's information being inaccurate, they can send a message to 211 providing the agency's name that needs to have their information updated.

Shelley also inquired if information was collected on the internal searches being conducted to gather details on other content that may be added to their database? Johanna will look into this query.

Johanna advised the Committee that an agency can ask for direct access to the database.

A copy of Johanna's presentation and a link to more resources was shared with all staff members. For further information or if you have any questions, please contact Johanna at johannab@cneo-nceo.ca

9. Information Sharing

- **Centre de santé Communautaire de l'Estrie:** Men's groups are on Wednesdays via Zoom
- **Situation Table:** Meetings are still conducted via Zoom and becoming more intense. They believe it will get even more intense, due to the closing of Laurencrest.
- **Inspire Community Support Services:** Continue to see clients in person. CCK and PAR groups are currently being conducted.
- **S.D.&G. Legal Clinic:** Currently not seeing clients, but still working from home. All tribunals are going strictly online, and clients are struggling.
- **Sexual Assault Support Services of S.D.G. & A.:** Looking at a texting option through a website which resembles the chat option.
- **Victims/Witness Assistance Program:** Open as usual, Monday to Friday 8:30 – 5:00. There is always two staff members manning the office. Court is functioning mostly remotely for bail hearings, remands and judicial pre-trial and some trial. Otherwise, they have in-person trials and sentencing. VWAP has seen an influx of cases and are managing.
- **10. Future Agenda Items:**
Nothing was indicated in terms of future agenda items at this meeting.

13. Adjournment & Next Meeting:

When: Will provide a list when available.
Time: 9:00a.m. – 10:00am
Location: Virtually via Zoom

Adjourned 9:59 AM/rr